

Adams, Hope

From: Adams, Hope
Sent: Friday, January 23, 2015 10:51 AM
To: 'Gabe McGann'
Subject: RE: Support of Uber

RECEIVED

JAN 23 2015

PSC SC
MAIL / DMS

Dear Mr. McGann:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

From: Gabe McGann [<mailto:gabe.mcgann@gmail.com>]
Sent: Friday, January 16, 2015 4:59 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Support of Uber

To whom it may concern,

I am writing in support of Uber in regards to the recent order to cease and desist operations in the State of South Carolina. I am a SC resident and have been using Uber in South Carolina since its start up and have also been their customer in other US states. I have not one bad word to say about the company or its drivers. The cost in most cases is close to half (if not more) the cost local taxis in the same areas have charged me for the same fare. As a customer I feel a lot more comfortable and safer in the newer vehicles Uber drivers offer. From reading articles on both sides of the issue, I feel Uber has worked to conform to all rules and regulations asked of them and in most cases gone further than the minimum requirements related to insurance and driver background checks.

I hope this email helps in seeing the benefits Uber offers the state of South Carolina and they continue to be a service available to me, a tax paying citizen of the state.

Sincerely

Gabe McGann
Charleston, SC 29412

Adams, Hope

From: Adams, Hope
Sent: Friday, January 23, 2015 10:51 AM
To: 'Daniel Bryant'
Subject: RE: SC needs Uber

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Dear Mr. Bryant:

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This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

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Sincerely,

Hope H. Adams

Administrative Coordinator

Public Service Commission of South Carolina

(803) 896-5122

hope.adams@psc.sc.gov

From: Daniel Bryant [<mailto:danieltbryant@gmail.com>]
Sent: Friday, January 16, 2015 4:59 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: SC needs Uber

Dear PSC,

I'm sure you have received dozens of angry emails today, but I will spare you the grief, as that is not productive or considerate.

Life has been so much easier for thousands of South Carolinians since Uber was introduced this past summer. On busy nights like tonight, January 16th, hundreds of Greenville residents who have responsibly chosen not to drink and drive will pour outside into the cold, trying hopelessly to get through to Yellow Cab and other understaffed and overwhelmed cab companies in town. I can't begin to tell you the number of times we've called for cabs, and after finally getting through, we are told that the next cab is 45 minutes to an hour away. Before Uber, this was the norm. Over the past six months, neither my friends nor I have waited more than 10 minutes for a ride. Cabs alone simply cannot keep up with demand on the weekends.

It is widely known that Uber thumbs their noses at local and state municipalities and pushes the limits of legality when operating in new areas. I won't pretend to know all of the regulations that are in place for cab operators in the state - and I'm sure most come from a good place, adding protections for the driver and passengers alike. I would like to see Uber comply with state regulations (if they are not

already) and become quickly approved to operate in South Carolina. It seems as if they are well on their way to meeting some of the fundamental requirements.

"Uber has set the standard for consumer safety in the Palmetto State. All uberX rides are [insured](#) up to \$1,000,000, which is 20x the \$50,000 required of taxis in the state, and all drivers on the uberX platform must pass [background checks](#) at the county, state, and federal level before they are able to drive on the Uber platform."

Regulations aside, today has likely illustrated to state officials the need for Uber drivers in all of South Carolina's major cities. Without Uber, South Carolina's already-dangerous roads will once again be flooded with drunk people who would have otherwise had a safe, inexpensive ride home with a well-vetted Uber driver. If there's anything that can be done to accelerate the process of offering "legal status" to Uber, it would be well-received by me, as well as the other citizens of this great state.

Respectfully,

Daniel Bryant
Greenville, SC

#SCneedsUBER

Adams, Hope

From: Adams, Hope
Sent: Friday, January 23, 2015 10:51 AM
To: 'Edwin Cooper'
Subject: RE: Uber

RECEIVED

JAN 23 2015

Dear Mr. Cooper:

**PSC SC
MAIL/DMS**

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

-----Original Message-----

From: Edwin Cooper [<mailto:duckliverlips@icloud.com>]
Sent: Friday, January 16, 2015 4:59 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

I am an avid Uber user a lifelong citizen of SC and a voter. I hear politicians constantly rail about free markets and open competition. When Uber comes to town and creates jobs and competition for high priced taxi cabs it is shut down. I urge you to allow uber to operate.

Sent from my iPhone

Adams, Hope

From: Adams, Hope
Sent: Friday, January 23, 2015 10:52 AM
To: 'Jack Kiser'
Subject: RE: Keep Uber Alive!

RECEIVED

JAN 23 2015

Dear Mr. Kiser:

**PSC SC
MAIL / DMS**

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

-----Original Message-----

From: Jack Kiser [<mailto:jackkiser2@gmail.com>]
Sent: Friday, January 16, 2015 4:59 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Keep Uber Alive!

To whom it may concern:

As an Uber driver I implore you to allow Uber to continue to operate. I attended the dramatic and very informative Town Hall meeting this week and heard both sides of the argument. If you would allow me to share my thoughts I would be grateful. As an employee at luxury hotel in Charleston I have seen the need for daily, reliable cab services. I have also seen a corrupt industry that has until Uber came along held a monopoly on the city's ride share. Some taxis are late, dirty and dangerous. I can tell you from my personal experience with Uber that I had to pass back ground inspection, vehicle inspection etc. to become a driver. If you were some one visiting from out of town, standing in the rain would you rather order a driver from Uber who is two minutes away or wait a half hour for a cab that might not show up? The bottom line is, if the cab companies were doing their job right to begin with there would be no need for Uber. Thank you.

Sent from my iPhone

Adams, Hope

From: Adams, Hope
Sent: Friday, January 23, 2015 10:52 AM
To: 'Rose Falsetti'
Subject: RE: I support

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PSC SC
MAIL / DMS

Dear Ms. Falsetti:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

-----Original Message-----

From: Rose Falsetti [<mailto:rose10707@me.com>]
Sent: Friday, January 16, 2015 4:59 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: I support

I support uber

Sent from my iPhone